

42400
Administration Building

WARRANTY PROGRAM



METL-SPAN® WARRANTY PROGRAM

This is a brief explanation of the various product warranties offered by Metl-Scan. Sample warranties are available upon request. Metl-Scan offers four types of warranties: Materials & Workmanship, Finish, Corrosion, and Weather-Tightness.

STANDARD WARRANTY MATRIX

	Product	Substrate	Term			Notes	Cost	
			Domestic & Canada		International			
			Standard	Marine				
Panel	Materials & Workmanship	G90, AZ50, AZ55, 304 & 316 stainless, FRP	2 years	2 years	Specific Approval Only	Free from manufacturing defects	NA	
Finish	WeatherXL, Polyester	G90 & AZ50	Color up to 30 years Film integrity 40 years	NA	NA	NA	Refinish	NA
	Fluropon®, Kynar®, Premiere and Flurothane			NA	20 years			
	Flurothane Costal		20 years	20 years	20 years			
	Tuff Cote®	G90 & AZ50	10 years	NA	NA			
	Galvalume	AZ50 & AZ55	20 years	NA	NA	Perforation only		
	Stainless Steel	304 & 316	No warranty is available Not for use in exterior applications			No warranty available for interior applications		
	Vinyl Plastisol	G90 & AZ50						
FRP								
Weather tightness	Standard I	G90, AZ50, AZ55	CF & CFR Panels - Up to 20 Years Backup Wall Panels - 10 Years Only	NA	Up to 20 years Canada only	Repair or replacement up to the maximum limits of the warranty	Yes	
	Standard II							
	Standard III							



MATERIALS & WORKMANSHIP WARRANTY

This warranty covers the panels against manufacturing defects. Examples would be gas blisters, delaminating, or shrinkage. The two-year warranty starts at the date of substantial completion and offered at no additional cost. The warranty does not cover errors in design or installation and is not transferable. The warranty will pay the cost to repair or replace panels found to be defective. Extended Materials & Workmanship warranties are available at an additional cost. Not all projects will qualify for extended Materials & Workmanship warranties and must be reviewed and approved by Metl-Span®.

CORROSION WARRANTY

Corrosion warranty is only available for Galvalume coated steel. The warranty is for 20 years, 6 months from date of shipment and covers perforation due to corrosion. Depending on the environment, minor edge creep corrosion is possible and is not a product failure. Galvalume may exhibit excessive edge creep corrosion if exposed to salt, sodium hypochlorite, bases or acids. If the panels could be exposed these chemicals additional steps should be taken to protect the cut edge. For some applications, G90 Galvanized may be a better substrate.

FINISH WARRANTY

Metl-Span offers high performance coatings for a variety of aesthetic and environmental considerations.

Our standard coating systems are suitable for most industrial and architectural applications. However, some applications or locations may require a higher level of performance. For these applications, Metl-Span offers coatings with clear coats and special or thick primers. Some applications such as food processing, stainless steel or FRP CleanSeam™ may be the best solution.

The standard finishes warranty covers color retention and paint film integrity in normal environmental conditions. These warranties exclude marine or aggressive environments. Metl-Span offers a warrantable coating for severe marine environments.

1. Reds, Blues, and Metallics will have limited warranties due to the pigments.
2. For bright or vibrant custom colors, it may require organic pigments to achieve the desired color. Organic pigments are unstable and fade quicker than inorganic pigments. In these cases, a special limited warranty will be issued, the limitation will be based on the color selected and could be as short as 5 years.

Remedy: Repaint or refinish area determined to have failed.

Coating System	Term	Location	Notes
Polyester & Siliconized Polyester	30 year color 40 year film integrity	Continental US, Alaska, Canada, Mexico	Standard Warranty Excludes salt water
Kynar, Flurothane, & Premiere	30 year color 40 year film integrity	Continental US, Alaska, Canada, Mexico	Standard Warranty Excludes salt water
Flurothane Costal	20 year color 20 year film integrity	Continental US, Alaska, Canada, Mexico, Hawaii	Special coating with a warranty extends to the high tide line.
Kynar, Flurothane & Premiere	20 year color 20 year film integrity	Hawaii, Locations not covered Signature 300	Warranty for locations excluded by Standard Warranty Excludes salt water
Kynar, Flurothane, Premiere	Limitation based on pigment	Continental US, Alaska, Canada, Mexico	Excludes salt water



WEATHER-TIGHTNESS WARRANTIES

Metl-Span® believes if a building owner has to file a claim against the roof manufacturer’s weather-tightness warranty, then someone has not done their job correctly. Metl-Span’s goal is to be an active partner to ensure:

- The panels are properly detailed before installation begins.
- The panels are properly installed before the warranty is issued.
- The building owner is satisfied with his Metl-Span roof or wall system.

A weather-tightness warranty is no substitute for good design or competent qualified installer. A successful project is ultimately the responsibility of the designer and installer. Metl-Span will work closely with the designer on product application and details. Metl-Span offers installer training and certifications along with field inspections.

Metl-Span offers three levels of maximum cumulative coverage and 4 terms.

Level	Maximum Cumulative Coverage	Term	Notes
Standard I	\$0.20 SF	5, 10, 15 & 20 years	Warranties are available for: CFR roof, CF walls, and backup wall systems.
Standard II	\$5.00 SF	5, 10, 15 & 20 years	Backup wall systems warranties exclude the rain screen system and are only available for 10 years.
Standard III	No Dollar Limit	5, 10, 15 & 20 years	Contact Metl-Span for pricing.

REQUIREMENTS FOR WEATHER-TIGHTNESS WARRANTIES

Approval Metl-Span® must review and approve the project prior to bidding. If the project has not been reviewed prior to the acceptance of the order, approval is not guaranteed.

Installation Drawings All projects with weather-tightness warranties must have installation drawings. Metl-Span must provide or review contactor installation drawings. Customer supplied installation drawings must have enough detail to erect the panels. It must clearly show sealant and fastener locations and types, elevation layouts and all details. The details must specific for the project and referenced to the elevations.

Accessories Metl-Span must supply all sealants, fasteners and trims. The contractor may elect to fabricate their own trims, but Metl-Span must supply the flat sheets and the trims must be in accordance to Metl-Span standard details.

Inspections All Standard II & III warranties will have a startup and final inspections. Additional inspections could be required depending on the scope and complexity of the project.

Exclusions Non-specified or materials not supplied by Metl-Span: roof curbs, penetration flashing, framing, windows and doors.

Roof Curbs Metl-Span will warrant the connection between the curb and roof if specific conditions are met. The roof curbs must be purchased from an approved vendor, fabricated from welded 0.080 aluminum, installed according to Metl-Span standard details, and the sealants and fasteners are supplied by Metl-Span.





Metl-Span: All-In-One Performance

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